

Alluvio Aternity Digital Experience Management

Unleash the digital experience for mission critical users

Actionable user experience insights at every device, app and click

Predict and Prevent Organizational Disruptions

Aternity full-spectrum Digital Experience Management provides insight into the organizational impact of user and employee digital experience by capturing and storing technical telemetry at scale from employee devices, every type of mission-critical application, and your cloud-native application service. Deployed as an agent on end-user devices or application infrastructure, Aternity measures what users actually see for every transaction, every app, running on any device.

Aternity outpaces traditional methods of monitoring which are insufficient to monitor the thousands of applications and tens of thousands of endpoints on which public sector organizations run.

- APM products are used on only **20% of mission-critical apps**, and don't capture user experience for **every type of app**.
- Legacy monitoring products are **incapable of ensuring** a satisfactory digital experience.
- Siloed, domain-specific monitoring tools **don't capture actual user experience** – they only *infer* it.

Proven Enterprise-Scale DEM

250 Billion

Activities processed daily

4 Million+

Endpoints managed globally

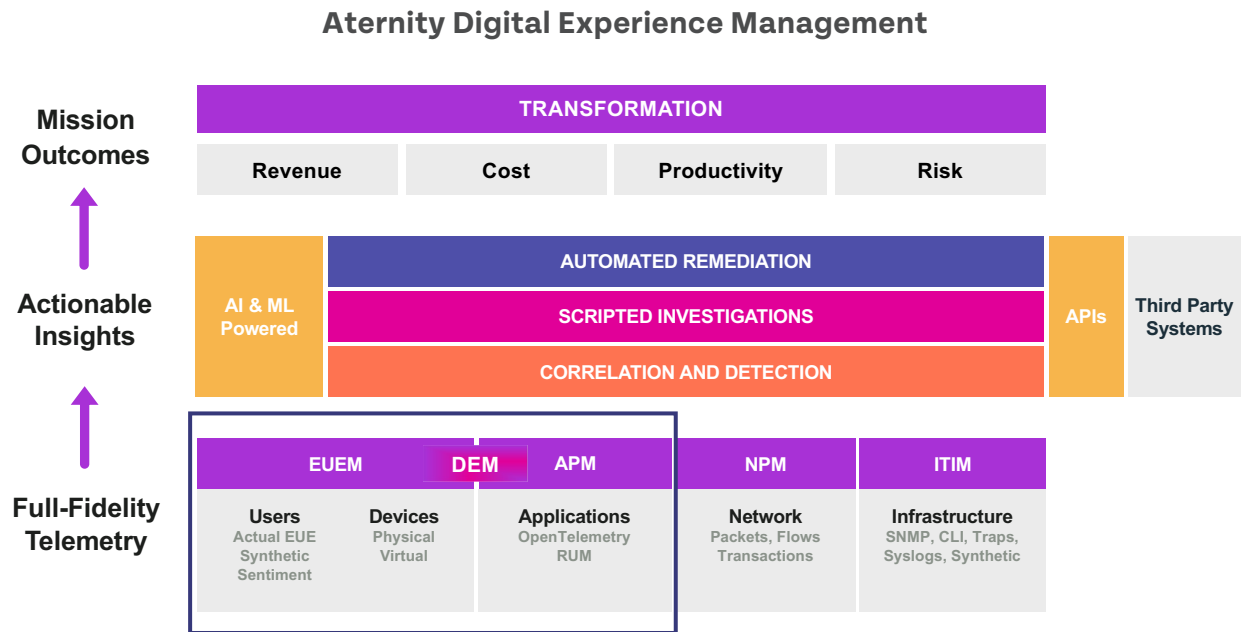
"A 60,000+ employee federal agency was having difficulty with Microsoft Teams, seriously impacting productivity and jeopardizing an enterprise deployment of the tool. The agency's IT teams spent weeks trying to identify the root cause of the issue with no success. Alluvio Aternity revealed the problem in an unexpected place - *insufficient memory on users devices*. This allowed the agency to identify how many users and devices were affected and quickly take corrective action to ensure that its users could collaborate and communicate effectively."

What makes Aternity DEM unique

Continuous Service Improvement Through Optimizing Mission Critical Application Performance

Aternity Digital Experience Management (DEM) combines IT service benchmarking, End User Experience Monitoring (EUEM), Application Performance Monitoring (APM) and Device Performance Monitoring (DPM) to provide visibility into what employees and users actually see

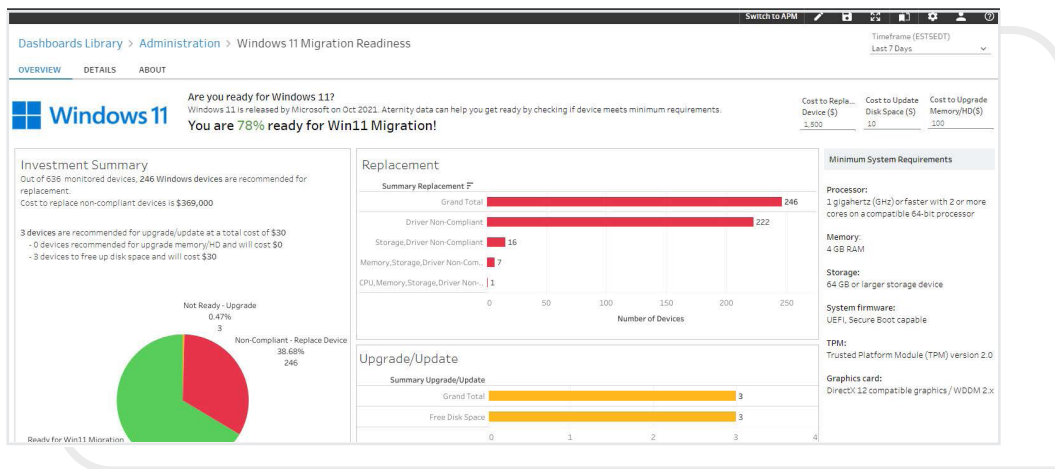
when they use the thousands of mission-critical apps on which organizations run. Armed with these insights, organizations can continuously improve service by optimizing application performance to eliminate bottlenecks and performance problems.



Mitigate the risk of IT change

Cost-justify and measure the impact on employee experience of strategic IT projects, like cloud, mobility, and data center transformation, as well as more routine, tactical changes like device, OS, or application upgrades.

- Validate the impact of change by analyzing employee experience before and after a change to infrastructure, applications, or devices, to ensure the desired results are achieved.
- Quantify the financial effect of app performance on workforce productivity by analyzing every transaction made on mission-critical apps.
- Test the impact of IT changes on user experience on a pilot group and verify improvement before wider deployment.
- Analyze trends in app adoption across the enterprise to track the effectiveness of key strategic initiatives like cloud, mobile, and virtualization.



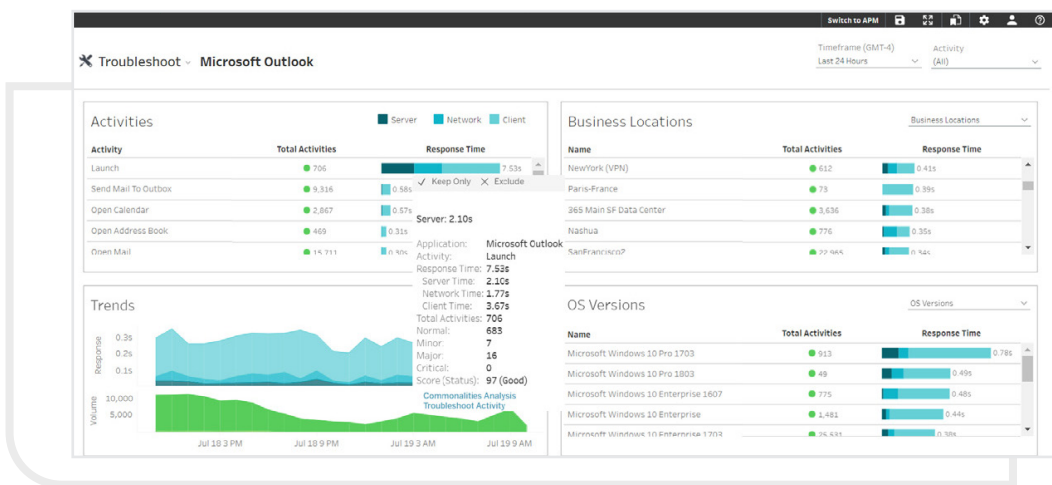
Validate the impact of device changes like migrating to Windows 11. In this case, numerous applications perform worse after migrating a pilot group to the new OS, so the desktop engineering team should investigate before wider rollout.

Shift left in the service desk

Use Aternity's remediation capabilities and visibility into client device, network, and application back-end to resolve issues proactively, at the lowest level possible, and as fast as possible, improving service and reducing costs.

- Eliminate the need for users to contact the service desk by automating the recovery actions for the most commonly expected device, OS, or app issues.

- Correlate device health and performance, application performance, and user productivity to gain insight into user experience and proactively identify incidents.
- Apply AI-powered analytics to surface anomalies and resolve issues before the business is impacted.



Isolate the source of delay to client device, network or back-end and quickly investigate issues using AI-powered analytics.



About Riverbed

Riverbed is the only company with the collective richness of telemetry from network to app to end user, that illuminates and then accelerates every interaction, so organizations can deliver a seamless digital experience and drive enterprise performance. Riverbed offers two industry-leading portfolios: Alluvio by Riverbed, a differentiated Unified Observability portfolio that unifies data, insights, and actions across IT, so customers can deliver seamless, secure digital experiences; and Riverbed Acceleration, providing fast, agile, secure acceleration of any app, over any network, to users anywhere. Together with our thousands of partners, and market-leading customers globally – including 95% of the FORTUNE 100 –, we empower every click, every digital experience. Riverbed. Empower the Experience. Learn more at [riverbed.com](https://www.riverbed.com).