



End of Sale (EOS) Notice
Steelhead® models 3020, 3520, 5520, 6020 & 6120
For Internal and Partner release
January 6, 2009

1. Announcement Summary

Riverbed Technology hereby announces the end of sale of Steelhead® models 3020, 3520, 5520, 6020 and 6120. These systems will no longer be available for sale effective April 6th, 2009. Customers and partners may continue to order these systems from Riverbed through April 5th, 2009, subject to availability. Customers may continue to order Riverbed support services on these systems subject to Riverbed's end of sale and end of support policy located at www.riverbed.com/supportpolicy.

Table 1 identifies the relevant dates for end of sale and end of support.

Table 1:

Product	Description	End of Sale (Last order date)	End of Support Feature/ Maintenance	End of support Hardware/ patch
SHA-03020	Steelhead Model 3020	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-03520	Steelhead Model 3520	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-05520	Steelhead Model 5520	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-06020	Steelhead Model 6020	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-06120	Steelhead Model 6120	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHS-03020	Cold spare Steelhead 3020	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHS-03520	Cold spare Steelhead 3520	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHS-05520	Cold spare Steelhead 5520	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHS-06020	Cold spare Steelhead 6020	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHS-06120	Cold spare Steelhead 6120	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-03020-E	Steelhead 3020 Evaluation	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-03520-E	Steelhead 3520 Evaluation	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-05520-E	Steelhead 5520 Evaluation	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-06020-E	Steelhead 6020 Evaluation	5-Apr-2009	5-Apr-2011	5-Apr-2014
SHA-06120-E	Steelhead 6120 Evaluation	5-Apr-2009	5-Apr-2011	5-Apr-2014

Note: Orders may take up to 30 days to ship from the date of order.

2. Migration Plan

Recommended alternatives for above platforms are the currently shipping Steelhead ® models 2050, 5050 and 6050 systems which are supported on RiOS 4.1.6, 5.0.3 & 5.5.0 onwards. More information is available at the link below-

<http://www.riverbed.com/products/appliances/>

3. Refurbished Units

Riverbed may have refurbished systems available for sale after the above end of sale dates, supply permitting, provided that the above end of support dates shall apply to those refurbished units. Please contact your local sales representative for availability and details.

4. End of Sale Policy

For information on Riverbed's end of sale and end of support policy, please see www.riverbed.com/supportpolicy.

5. Additional Information

For additional information regarding this change, please contact Debashish Nag at dnag@riverbed.com