Riverbed Portal Implementation Service

To enable enhanced performance visibility to accelerate operational and strategic decision-making and optimal business outcomes, Riverbed provides the Portal Implementation Service. This offering can be combined with additional Riverbed solution implementation services. The following table identifies the service features and deliverables. Please refer to the offering menu for how many GCS Credits this offering consumes.

Service Feature	Standard Offering
Solution Planning	✓
Solution Design	✓
Base Configuration	✓
Data Source Connection	Up to Five Existing Data Sources
Portal Standard Dashboards	Up to Five Dashboards
Portal Application Maps	Up to Five Maps
Riverbed Portfolio Integration	✓
As-built Document	✓
Standard Operating Procedures	✓

Products

The applicable products that will be configured as part of the Portal Implementation Service are as follows:

Service Offering	Applicable Products
Standard Implementation	One Riverbed Portal server will be deployed and configured with this service.

Service Feature Definitions

Service Feature	Definition
Solution Planning	Review requirements and plan high-level activities required to accomplish the implementation tasks with the customer.
Solution Design	Review customer's network, application, and management system architecture, determine configuration required, and provide guidance for product deployment.
Base Configuration	Initial configuration of Portal application, including authentication source and product updates, and adding up to five existing supported Riverbed solutions as data sources.
Portal Standard Dashboards	Standard dashboards that are available out of the box when Portal is purchased.
Portal Application Map	An application model, including the application map and the corresponding views created by Portal.
Integration with Riverbed Portfolio	Configure standard integrations with other Riverbed products the customer owns (e.g., drill-downs from Riverbed Portal, SteelFlow WTA, Base Riverbed AppResponse flow export to NetProfiler, etc.).
As-built Documentation	Documentation detailing deployment and configuration performed as part of the Riverbed product implementation.
Standard Operating Procedures	Documentation on best practices for configuring and maintaining the product such as updating software versions, application definitions, reports, etc.

Invoicing and Pricing

For pricing information, please contact your Riverbed Global Customer Success representative at gcs-credits@riverbed.com or learn more at riverbed.com/gcs-credits.

If you are purchasing directly from Riverbed, additional terms and conditions applicable to invoicing and payments are set forth in the Agreement. If you are purchasing through an authorized Riverbed channel partner, please contact your channel partner representative for details on invoicing, payment, and fees.

All GCS Credits and professional services provided by Riverbed are subject to the applicable professional services terms and conditions available at www.riverbed.com/servicesterms ("Agreement"). In the event of a conflict between this brochure and the Agreement, the Agreement will govern with respect to the subject matter of the conflict.