

The Future of Digital Experience: One Solution, Zero Compromise

Because experience is everything and with Riverbed, IT can finally see it all.



The Challenge: Too Many Tools, Too Little Clarity

In the digital workplace, IT is expected to deliver flawless employee experiences, everywhere, every time.

But most tools only monitor fragments: the device, the app, or the network. You’re left jumping between consoles, piecing together partial truths, and reacting after problems have already hit.

The Truth IT Teams Know

- User complaints arrive before alerts do
- Mobile and frontline workers are a mystery
- “All green” dashboards hide real problems
- Vendor add-ons drive up costs without closing gaps
- Short-term data retention means you can’t prove trends or ROI

The Riverbed Breakthrough

Riverbed delivers **true 360° Digital Experience** as part of a unified observability and optimization platform.

More than a DEX tool it’s **the only solution** to unite full-fidelity data, advanced AI, automation, and open integrations in one platform.



What makes Riverbed different



Every endpoint
Desktop, laptop, and mobile (iOS, Android & ChromeOS)



Full-fidelity data
Every transaction, packet, and flow, with 13+ months retention



The human story
Aternity Replay and click-to-render visibility



Adaptive AI
Predictive, causal, and generative insights



From network to sentiment
Network visibility, real-time UC insights, proactive remediations, and user perception data



Automation built-in
Resolve issues before users are impacted



Unified Agent
One lightweight deployment for all capabilities

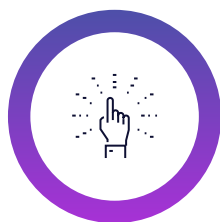


Open platform
Integrate and enrich data with SmartOTel and third-party data

The Most Complete DEX Advantage More Visibility, More AI, More Savings

Typical DEX Tools	Riverbed Platform: 360° Digital Experience
Fragmented insights, siloed tools	Unified visibility across device, app, network, mobile, sentiment
No session replay; guesswork required	Replay exactly what the user saw
Multiple agents, higher admin overhead	Unified Agent for all capabilities
Limited post-call metrics	Real-time UC monitoring for all platforms
Summarised data, 90-day retention	Full-fidelity telemetry with 13+ months retention
Reactive fixes only	AI-powered remediation and automation
Closed ecosystem, limited data sharing	Open integrations with third-party data
Key features sold as add-ons	One subscription, all capabilities

What This Means for IT



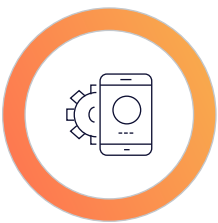
From fragmented signals to a single source of truth



From reactive fixes to proactive prevention



From chasing symptoms to solving root causes in minutes



From tool sprawl to one open, unified platform

DOWNLOAD THE EBOOK

This is the future of DEX: one solution, zero compromise. Because experience is everything – and with Riverbed, IT can finally see it all.