## riverbed

## **Run Your Bank Better**

Reimagine your Banking Systems, with Riverbed.

To meet changing customer expectations and increase profitability, your bank needs to realize the full potential of its systems – reducing errors, improving application performance, and making staff more effective.



By bringing together data, insights, and actions, Riverbed's AI-Powered **Unified Observability** and Optimization Platform can help you improve the omnichannel experience for everyone.

### Unify Data from the Entire Digital Ecosystem

 11% of the application and infrastructure environment is fully visible to today's IT teams. To see the bigger picture
and troubleshoot effectively – Unified Observability can help you:

**Capture** full-fidelity telemetry across all actual user

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Develop unified, context-rich and prioritized insights that address your IT challenges Unlock true end-to-end visibility that supports compliance, security, and performance



experiences



#### Boost Staff Productivity

**40%** less productive: that's how far large banks are behind their digitally-native rivals due to aging IT stacks and legacy technology.

It's time to leave 'then' behind and enter the 'now':

Proactively surface



potential issues with the context needed for efficient problem-solving Reduce alert fatigue and Mean Time to Repair with unified AIOps



Enable IT staff to spend o more time on strategic digital transformation initiatives

#### **Case Study: Halkbank**

## Halkbank

- 1,000+ IT staff
- 4 million digital customers
- Over 2 years without digital downtime



#### **Technology Your Performance Can Bank on**

**51%** of banking executives cite increasing revenue as the most important outcome from their digital strategy.

**Unified Observability** creates business value – from data to dividends – by:

Associating

performance with business metrics such as conversion and abandonment rate



efforts on the most impactful areas for commercial strategy



IT costs with a more streamlined network of devices

## Deliver Superior Digital Experiences

**70%** of consumers consider a seamless omnichannel experience to be 'extremely' or 'very important' when choosing their primary bank. To remain relevant and stay competitive, you need to:

Optimize every touchpoint with customer -centric experiences

Engage

tomorrow's customers and employees by keeping pace with the features of fintechs

#### Drive

exceptional customer experiences that satisfy today's modern consumer

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## A Seamless Banking Experience:

- Accessible applications
- Intuitive interfaces
- Faster loading times
- Secure payment options
- Superior customer service
- Consistent performance at every stage

#### The Power of Unified Observability

Since partnering with Riverbed, some of our major banking customers have converted unified data into amplified performance – reaching new levels of their business metrics



Reduction of troubleshooting time Elimination of service-impacting errors

Increase in staff productivity over three years

#### **Case Study: Large Global Bank**

## Large Global Bank

- 200,000+ employees
- 2 million customer accounts in 100 countries
- Faster applications around the world with Riverbed's support

**READ MORE** 

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Experience the Future of Banking, with Riverbed.

To find out more about Unified Observability, speak to a member of our team, or request a demo:

