

Enable the Hybrid Workforce

Gain visibility into the digital experience and optimize network performance regardless of location so you can ensure a happy and productive remote or hybrid workforce.

Whether it's about Return to Office initiatives or providing flexibility to employees, it's up to enterprise IT teams to enable a productive, engaged hybrid workforce. This hybrid environment introduces many complex challenges for IT teams that are now tasked with supporting both in-office and remote employees. Riverbed gives IT teams the ability to provide a seamless digital experience regardless of location while maintaining the visibility and control they need to ensure employees remain productive.

Increase Employee Satisfaction

Riverbed gives enterprise IT teams the power to manage a user-first digital experience of your employees regardless of location, device, or network. [Aternity Digital Experience](#) is part of the [Riverbed Platform](#) and harnesses the power of the full-fidelity telemetry and Adaptive AI capabilities.

Aternity uniquely combines user experience, device and network performance monitoring to deliver visibility into what employees actually experience. Beyond end-to-end visibility, Aternity provides actionable insights, AI-driven remediation, and continuous service improvement with the goal of improving employee productivity while reducing costs.

With Aternity's ability to capture and correlate the deepest performance data and sentiment feedback across employee devices and every type of application, IT can deliver a common, seamless digital experience for all modes of work.

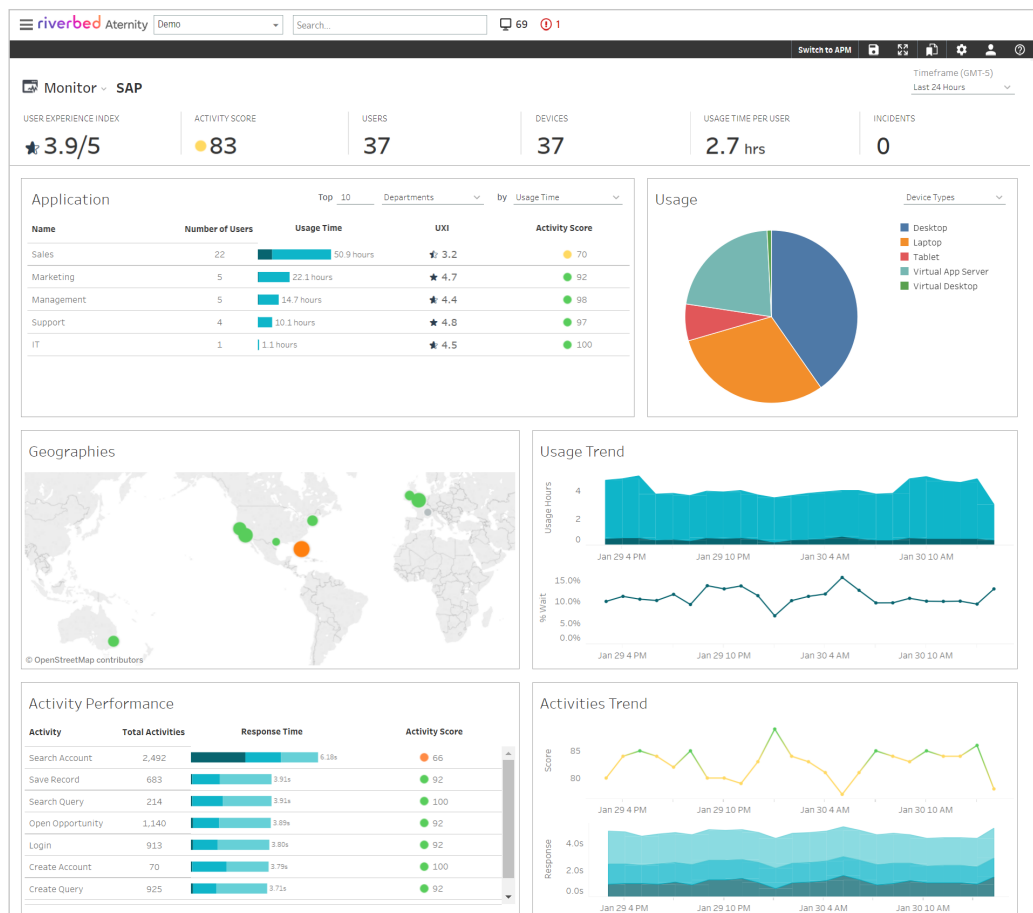
Provide Seamless Business Continuity

Riverbed provides seamless business continuity with [Riverbed Acceleration Solutions](#) which enable every employee to leverage the full power of enterprise applications and services whether they are in the office, at home, or on the road. Riverbed's Acceleration portfolio enables organizations to overcome the network speed bumps such as latency, congestion, and suboptimal last mile conditions that often decrease the productivity of a hybrid workforce.

Purpose built for a hybrid workforce, Riverbed Acceleration solutions provide innovative acceleration for Cloud, SaaS, and on-prem based applications and services. By Leveraging [SteelHead Mobile](#), IT can provide fast, reliable access to enterprise SaaS and traditional on-premise applications straight to the desktops of mobile and remote workers.

Purpose built for the hybrid workforce, SteelHead Mobile empowers remote users by optimizing and accelerating application performance across any network, ensuring seamless access to critical business tools. By reducing latency and improving data transfer efficiency, it delivers a consistent,

high-quality experience for cloud and on-prem apps—even over unpredictable connections. This performance boost keeps employees productive and connected, safeguarding business continuity no matter where work happens.



Troubleshoot Remote Networks

Managing Remote Network Performance

As remote and hybrid work remain a key option for employees, maintaining consistent application performance is essential for both productivity and user satisfaction. Riverbed NPM+ gives IT teams the visibility needed to keep networks performing reliably,

even across variable home and remote connections. By capturing network data at the endpoint, it allows teams to quickly detect network issues, trace their source, and maintain a high-quality user experience regardless of where employees work.

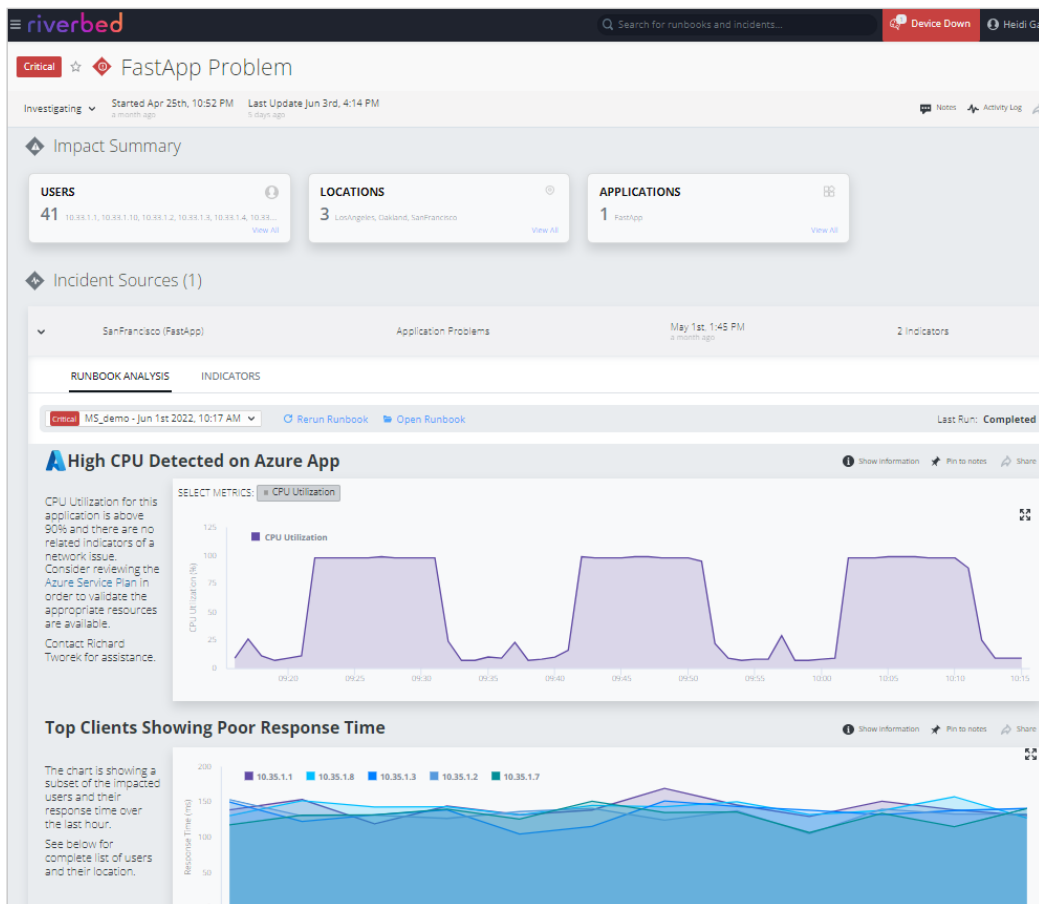
Unified Communications (UC) Monitoring

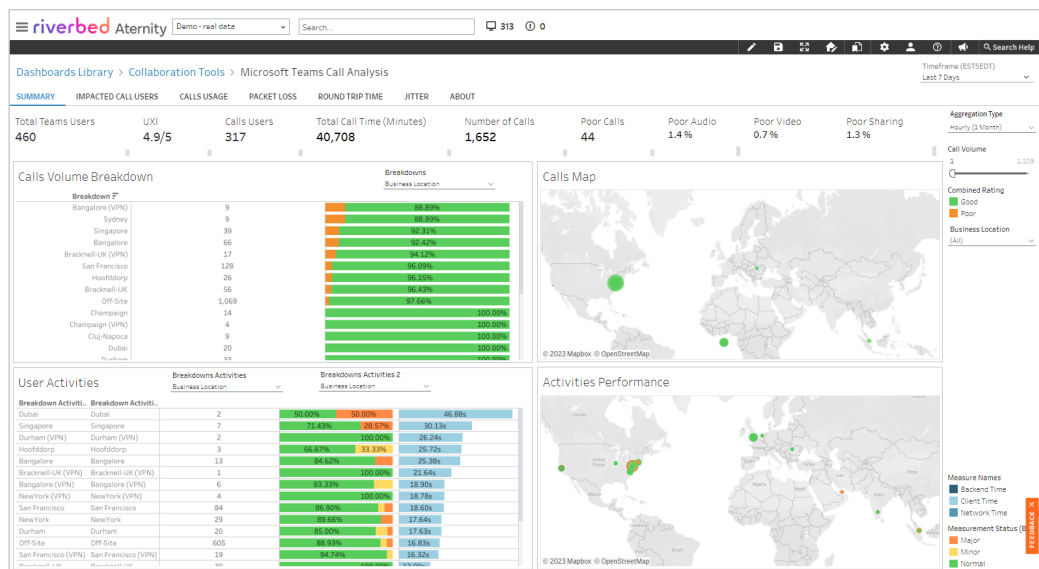
One of the most visible challenges in remote work is maintaining high-quality voice and video communications. Collaboration platforms like Microsoft Teams, Zoom, and Webex are lifelines for remote work—but they're highly sensitive to network conditions. A single spike in jitter or packet loss can derail a meeting and impact productivity. addresses this challenge by continuously monitoring UC traffic and capturing key performance indicators such as latency, jitter, and packet loss to determine whether problems originate in the network, the application, or the user environment. This proactive approach ensures clear, uninterrupted voice and video experiences, reducing troubleshooting time and keeping remote teams engaged and effective.

Packet Capture for High-Fidelity Troubleshooting

When issues persist or require definitive validation, packet-level visibility becomes indispensable. Riverbed NPM+ provides full packet capture and analysis, enabling IT teams to examine transaction-level details and verify exactly what occurred across the network.

This granular view bridges the gap between detection and resolution. It accelerates troubleshooting, reduces mean time to resolution (MTTR), and minimizes disruption for remote users—all while ensuring that business-critical applications continue to perform as expected.





Mobilize The Global Workforce

Hybrid work is a fact of life for the modern enterprise IT team and Riverbed gives them the power to support a global workforce regardless of location while maintaining control of the digital experience. With visibility into

remote networks, devices, and applications, Riverbed helps enterprise IT teams ensure a happy, productive, and secure hybrid workforce.

Learn More

Learn more about how Riverbed enables more productive hybrid work experience, click here. riverbed.com/solutions/hybrid-work/.



About Riverbed

Riverbed, the leader in AIOps for observability, helps organizations optimize their user's experiences by leveraging AI automation for the prevention, identification, and resolution of IT issues. With over 20 years of experience in data collection and AI and machine learning, Riverbed's open and AI-powered observability platform and solutions optimize digital experiences and greatly improves IT efficiency. Riverbed also offers industry-leading Acceleration solutions that provide fast, agile, secure acceleration of any app, over any network, to users anywhere. Together with our thousands of market-leading customers globally – including 95% of the FORTUNE 100 – we are empowering next-generation digital experiences.

Learn more at riverbed.com.